

Green LED Lighting Company DO NOT SAVE your credit card information.

## EXCHANGES, RETURNS AND REFUNDS

Items returned within 14 days of their original shipment date in same as new condition will be eligible for a full refund or store credit. Refunds will be charged back to the original form of payment used for purchase. Customer is responsible for shipping charges when making returns and shipping/handling fees of original purchase is non-refundable.

Dear Customer:

Thank you for choosing Green LED Lighting Company .

Green LED Lighting Company warrants that all Green LED Lighting Company Products will perform in accordance with the specifications for the number of years after the shipment date.

The customer's procedure for any breach of this warranty, and Green LED Lighting Company entire liability with respect to any such breach, is to return defective Products to Green LED Lighting Company and to receive, at Green LED Lighting Company option, either repair or replacement of the defective Products. The customer shall bear the cost of shipping. This warranty is void if a product defect has resulted from accident, abuse or abnormal use of the Product. All defective Products should be returned within thirty (30) days from the date of replacement Products receipt. Otherwise, replacement Products will be charged as a new order. Repaired and or replaced Products are warranted for the remainder of the failed Products original warranty period; (Warranty does not renew) plus additional thirty (30) days after shipment of Product to customer. All returns of Products that are damaged during shipment will be replaced free of charge, with prior authorization from Green LED Lighting Company. All returns must occur within 90 days of the original shipping date. All Products must be returned in their original boxes.

Green LED Lighting Company reserves the right to determine whether any Product is defective. If the Product is defected, Green LED Lighting Company has the right to determine whether to repair or replace the Product. Product will not be considered defective solely as a result of the failure of individual LED components to emit light if the number of inoperable LED components is less than 10% of the total number of LED components in the Product. This limited warranty does not apply to loss or damage to the Product caused by: improper installation, mishandling, storage or maintenance damage, damages due to acts of God, vandalism, power surges, civil disturbance, improper power supply, abuse, misuse, electrical current fluctuations, or environmental requirements set forth by Green LED Lighting Company Spec Sheet. This warranty does not cover any third party products or accessories conjoined with the Product. Green LED Lighting Company is not responsible for labor cost or expenses associated with installation or removal of Product. This limited warranty may not be transferred by original end-user purchaser except in connection with the sale of the installation site in which the Product was originally installed. This limited warranty is void if the Product is installed from the original installation site and moved to new installation site. This limited warranty is non-transferable unless approved in writing by Green LED Lighting Company . In order to make a warranty claim, the claiming party must notify Green LED Lighting Company in writing within Sixty (60) Days after discovery of defect, provide purchase invoice and comply with Green LED Lighting Company other warranty requirements.